



OUR SERVICES

- **Complex Case Coordination** - including comprehensive needs assessment, individualised planning and referral to other services as required.
- **Advocacy** - our consultants can provide professional advocacy and advice on a wide range of issues, with particular expertise in the adult guardianship and administration system.
- **Counselling and Mediation** - professional and confidential counselling and mediation services for you and/or your loved ones.
- **Aged and Disability Placement Services** - allow us to use our knowledge and expertise to find the right placement for you or your loved one.
- **Supervised Contact** - we can provide experienced and independent staff to facilitate contact between you and your loved ones.
- **Music & Art Therapy Workshops** - Explore your creativity, connect with others and experience the healing power of music and art through our inspired workshops. Individual and group sessions available.



TRAINING & EDUCATION

Facilitatrix also provides corporate training for community organisations in the aged care and disability sectors as well as education sessions for community groups, on a wide range of topics, tailored to meet the needs of the participants.

Our facilitators are industry professionals who have many years' experience working in the aged and disability sectors.

Examples of training we offer include:

- Guardianship and Administration in Western Australia
- Future planning—Enduring Powers of Attorney (EPA) and Enduring Powers of Guardianship (EPG)
- Medical consent – what all service providers need to know
- Identifying and dealing with elder abuse
- Disability and sexuality
- Managing difficult relationships – a service provider's guide to conflict resolution
- Supported decision making for people with disabilities

ABOUT US

Facilitatrix provides professional case coordination, counselling and advocacy services to vulnerable adults and people with disabilities.

Our consultants are highly skilled and qualified professionals with many years of experience in providing support to vulnerable adults, the aged and people with disabilities.

We are committed to achieving positive outcomes for our clients by providing a quality service that is flexible, client-focused and driven, and tailored to meet the needs of the individual.

'We are passionate about empowering people to make positive lifestyle choices to enable them to lead meaningful and fulfilling lives'

OUR VALUES

Respect – Each person to be treated with dignity, with full appreciation of their individual needs and values.

Justice – Each person to be treated fairly and without judgement, irrespective of their values, beliefs and lifestyle choices.

Creativity – Each person to be provided with opportunities to express their individuality and to experience joy and connection with others, through creativity and artistic expression.

Empowerment – Each person to be provided with opportunities to maximise the independence, choice and control that they experience in their own lives.

Confidentiality – Each person to be afforded privacy and confidentiality, with full respect for the sensitive nature of any personal information disclosed.

FEEDBACK

We value your feedback and comments and appreciate any opportunities to improve the services that we are able to offer.

Please contact us if you would like a copy of our compliments and complaints procedure.

Please contact one of our senior consultants to discuss your individual needs and find out more about the services we provide and how we may be able to assist you.

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FACILITATRIX

Your Disability and Aged Care Specialists

Bridging the Gap
Through Innovation
Creativity & Expertise

